*Tri-Services Community Noise Primer* and its companion CD contain a lot of general information. This checklist will help you to create customized, site- or audience-specific fact sheets.

# Creating fact sheets

#### Plan your fact sheet

- ☐ Identify your purpose.
  - Why do you want to distribute a fact sheet?
  - What would you like your audience to know?
- ☐ Know your audience.
  - Whom are you trying to reach?
  - What is their level of knowledge on the subject?
  - What do they want to know?

## Make it easy for people to find the information they want

- ☐ Provide answers for the questions people are asking in the right format.
  - What is happening related to my concerns or issues?
  - How does this affect me?

## Use understandable text and illustrations

- Keep it as simple as possible.
  Cut out the jargon.
  Limit the use of acronyms, and define the ones you do use.
  Use illustrations instead of tables and charts full of data.
- ☐ Focus on the big picture—don't use too many details.

# Use as few numbers as possible. If you need to use numbers:

- ☐ Remember that numbers are not second nature to most people.
- ☐ Be aware of the "numerator effect."
- ☐ Consider using an analogy to explain small amounts, and relate numbers to something familiar (e.g., 60 decibels is equal to loudness of an average conversation).
- ☐ Whole numbers and fractions are better than decimal points.
- $\square$  If you must use a scientific notation, explain it first, then be consistent (10-5 vs. 1 ? 10-5).
- □ Explain inverse relationships (e.g., billion > million but ppb < ppm).

# Design a visually appealing and user-friendly fact sheet

- ☐ Use visual illustrations, graphics, and photos as much as possible.
- ☐ Use bullets instead of long paragraphs of text.
- ☐ Break up text by using a helpful headings or a question-and-answer format.

### Make it easy for people to provide feedback or request more information

- ☐ Provide a point of contact.
- ☐ Provide other resources of information.

For help with the Army's noise management community involvement activities, contact:

Operational Noise Program
U.S. Army Center for Health Promotion and
Preventive Medicine
MCHB-TS-EON
Aberdeen Proving Ground, MD 21010-5403
410-436-3829
http://chppm-apgea.army.mil/enp/enp.htm

For help with the Navy's noise management community involvement activities, contact:

Special Assistant for AICUZ and Encroachment Commander Navy Installations Naval Facilities Engineering Command Washington Navy Yard, Washington DC 20374 202-685-9181 For help with the Air Force's noise management community involvement activities, contact:

AICUZ/Noise Program Manager Bases and Units Branch HQ USAF/ILEPB 1260 Air Force Pentagon Washington, D.C. 20330. 703-604-5277

For help with the Marine Corp's noise management community involvement activities, contact:

Community and Land Use Planner for AICUZ Headquarter Marine Corps Washington DC, 20380-1775 703-695-8240, ext 3350